

SIMONE PAPPALETTERA



Simone is passionate about supporting individuals to be highly engaged with their role and organisation, confident communicators and impactful employees. 20 years' experience across commercial, not for profit and government, enabling individuals and organisations to maximise their unique voice and build strong self and people leadership.

She is a versatile and impactful presenter, trainer, facilitator, coach, courseware designer and learning strategist equally comfortable with frontline employees through to all levels of management and executive teams.

TRAINING & COACHING EXPERIENCE

Communication skills

Performance Conversations, Presentation Skills, The Art of Speech, Presenting for Executives, Communication Skills, Telephone Speaking Skills, Executive Coaching, Voice Production.

Personal and Professional Development

Diversity and inclusion, Personal and Organisational Brand, Unconscious Bias, Building Teams Through Workplace Behaviours, Emotional Intelligence, Conflict Resolution, Negotiation Skills, Crucial Conversations, Coaching, Leadership Development workshops, Leadership Coaching, Business Writing, Writing for Social Media, Code of Conduct, Workplace Values, Dignity and Respect, Health and Safety,

ORGANISATIONAL AND CULTURAL CHANGE INITIATIVES

New policy and Process Implementation, Customer Experience, Capability building, Organisational and Cultural change, Leadership Development, Employee Engagement, Health and Wellbeing, Safety Management, Diversity and Inclusion.

ORGANISATIONS REPRESENTED

NAB, Cronulla Sharks Rugby League Club, University of Adelaide, Perpetual, Dyson, Ubank (backed by NAB), OPTUS, AAPT, Dept. Of Transport, Dept. Of Health, Environment Protection Authority, Endeavour Energy, RailCorp, June Dally Watkins Education and Training, Catholic Care, NSW Ambulance Service, ACLE Associazione Culturale Linguistic Education (Italy)

QUALIFICATIONS

Licentiate (Communication), Trinity College London, Associate Diploma, Speech and Drama, Trinity College London, Cert IV in Training and Assessment, Presenting with Neuro Linguistic Programming, Neuro Semantic Practitioner, NLP Practitioner, Merit Selection.