

Charlene Nichols



Charlene has a wealth of experience in learning and development, having started in this field as a training consultant with WA based company Bankwest. Over the years, Charlene has developed and delivered a wide range of training from legislation, to sales and service, to leadership and behavioural change programs.

Charlene moved into human resources and more specifically organisational development with Bankwest, specialising in leadership development. A large part of her role was to work closely with business areas to ensure that the development offerings provided, supported the business's people strategy and matched the identified development needs of their leaders.

Now working as a consultant, Charlene continues to work with leaders and team members in the areas that have always been her passion. These areas include leadership, team, and personal development especially through the use of psychometric tools.

Clients engage Charlene when they want to help deliver operational results. Some examples include:

- Training needs and gap analysis
- Process review and redefine
- Leadership and management development
- Emotional intelligence
- Conflict management
- Change management
- Team development
- Business consulting
- Coaching and mentoring

QUALIFICATIONS

- Certificate IV in Assessment and Workplace Training
- Diploma in Business (Frontline Management)
- Diploma in Professional Coaching
- Accredited LSI Practitioner
- Accredited in team development tools – TMS, Belbin and DISC Profile